



MAKE IT RIGHT

Dunkin's new *Make it Right* initiative is our chance to show guests how much we value their business and stand behind the quality of our products. As a guest, if you receive the wrong item or an item that was made incorrectly, let one of our team members know and we will *make it right* for you by remaking that item.

TERMS & CONDITIONS

- We will remake the incorrect item, not the full order
- Remake must be requested within a reasonable timeframe in the same restaurant and on the same day only
- Make It Right initiative does not apply to food or beverages that have been either fully consumed or consumed beyond a taste for accuracy; item cannot be more than sipped or bitten