



*U.S. Consumer Product Safety Commission – Recall*

**Recall Date:** January 10, 2017

**Recall Number:** 17-066

## **Dunkin’ Donuts Recalls Glass Tumblers Due to Laceration and Burn Hazards**

### **Recall Summary**

**Name of Product:** Dunkin’ Donuts Glass Tumblers

**Hazard:** The glass tumblers can crack or break, posing laceration and burn hazards.

**Remedy:** Refund

Consumers should immediately stop using the recalled glass tumblers and return them to the Dunkin’ Donuts restaurant where purchased for a full refund.

**Consumer Contact:** Dunkin’ Donuts at 800-859-5339 from 7 a.m. to 7 p.m. ET Monday through Friday, or online at [www.dunkindonuts.com](http://www.dunkindonuts.com) and click on “Learn More” next to the safety recall alert for more information.

### **Recall Details**

**Units:** About 8,300

**Description:** This recall involves 16 ounce glass tumblers for hot and cold beverages, sold in three styles. They are approximately 8 inches tall and approximately 3 inches in diameter. The first style has “BUT FIRST, DUNKIN” written in white font on the inside layer of glass, a clear lid and pink plastic where the lid connects with the base of the tumbler. The second style has “BUT FIRST, DUNKIN” written in white font on the inside layer of glass, a clear lid, and orange plastic where the lid connects with the base of the tumbler. The third style has a black and gray plaid pattern on the inside layer of glass, a black silicone grip with the letters “DD” embossed on it, and a black lid.

**Incidents/Injuries:** Dunkin Donuts has received 19 reports of the glass tumblers cracking or breaking. No injuries have been reported.

**Sold at:** Dunkin’ Donuts stores from September 2016 through November 2016 for between \$13 and \$15

**Distributor:** Dunkin’ Brands Inc., of Canton, Mass.

**Importer:** Moderne Glass, of Aliquippa, Pa.

**Manufactured in:** China

## Photos

### Dunkin' Donuts Glass Tumblers



This recall was conducted, voluntarily by the company, under CPSC's Fast Track Recall process. Fast Track recalls are initiated by firms, who commit to work with CPSC to quickly announce the recall and remedy to protect consumers.

#### **About U.S. CPSC:**

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of injury or death associated with the use of thousands of types of consumer products under the agency's jurisdiction. Deaths, injuries, and property damage from consumer product incidents cost the nation more than \$1 trillion annually. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical or mechanical hazard. CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters and household chemicals – contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 40 years.

Federal law bars any person from selling products subject to a publicly-announced voluntary recall by a manufacturer or a mandatory recall ordered by the Commission.

To report a dangerous product or a product-related injury go online to [www.SaferProducts.gov](http://www.SaferProducts.gov) or call CPSC's Hotline at 800-638-2772 or teletypewriter at 301-595-7054 for the hearing impaired. Consumers can obtain news release and recall information at [www.cpsc.gov](http://www.cpsc.gov), on Twitter [@USCPSC](https://twitter.com/USCPSC) or by subscribing to CPSC's [free e-mail newsletters](#).

### **CPSC Consumer Information Hotline**

Contact us at this toll-free number if you have questions about a recall:

800-638-2772 (TTY 301-595-7054)

Times: 8 a.m. – 5:30 p.m. ET; Messages can be left anytime

Call to get product safety and other agency information and to [report unsafe products](#).

### **Media Contact**

Please use the phone numbers below for all media requests.

Phone: 301-504-7908

Spanish: 301-504-7800